

Privacy Policy

Your privacy is important to PRIMA SCELTA SERVICES.

Your privacy is important to us. This statement outlines PRIMA SCELTA SERVICES's policy on how we manage the personal information we hold about our employees, customers, shareholders and others. It is PRIMA SCELTA SERVICES policy to respect the confidentiality of information and the privacy of individuals

PRIMA SCELTA SERVICES Privacy Policy Statement will be reviewed from time to time to take account of new laws and technology, changes to our operations and practices and to make sure it remains appropriate to the changing environment. Any information we hold will be governed by the most current PRIMA SCELTA SERVICES Privacy Policy Statement.

Why does PRIMA SCELTA SERVICES collect personal information?

Our business is to meet our customers' needs for a range of financial and non-financial services. To do this effectively, we need to collect certain personal information

What kind of personal information do we ask for?

The type of personal information we may collect can include (but is not limited to) name, address, date of birth, contact details including email address and Other information relevant to customer surveys. We obtain most of the information directly from our customers through application or other forms, and from maintaining records of information provided in the course of ongoing customer service. We may also obtain information from other sources.

We may ask for other information voluntarily from time to time (for example, through market research, surveys or special offers) to enable us to improve our service or consider the wider needs of our customers or potential customers.

If you choose not to provide the information, we need to fulfil your request for a specific product or service, we may not be able to provide you with the requested product or service.

How do we use this information and who may we disclose it to?

The personal information we hold is used for managing, reviewing your ongoing needs, enhancing customer service and products and giving you ongoing information or opportunities that we believe may be relevant to you.

Depending on the product or service concerned and particular restrictions on sensitive information, this means that personal information may be disclosed to:

other companies, service providers, specialist and advisers to PRIMA SCELTA SERVICES who have been contracted to provide PRIMA SCELTA SERVICES with administrative, financial, insurance, research or other services

- introducing brokers or partners with whom we have a mutual relationship (any of whom may be within or outside India)
 - courts, tribunals and regulatory authorities as agreed or authorised by law
 - anyone authorised by an individual, as specified by that individual or the contract
- Generally, we require that organizations/companies who handle or obtain personal information as service providers to PRIMA SCELTA SERVICES acknowledge the confidentiality of this information, undertake to respect any individual's right to privacy and comply with the Data Protection Principles and this policy.

Management of personal information.

PRIMA SCELTA SERVICES trains its employees who handle personal information to respect the confidentiality of customer information and the privacy of individuals. PRIMA SCELTA SERVICES regards breaches of your privacy very seriously and will impose appropriate penalties, including dismissal. PRIMA SCELTA SERVICES has an appointed Privacy Officer to ensure that our management of personal information is in accordance with this statement and the Privacy Act.

How do we store personal information?

Safeguarding the privacy of your information is important to us, whether you interact with us personally, by phone, mail, over the internet or other electronic medium. We hold personal information in a combination of secure computer storage facilities and paper-based files and other records, and take steps to protect the personal information we hold from misuse, loss, unauthorised access, modification or disclosure.

We may need to maintain records for a significant period of time. However, when we consider information is no longer needed, we will remove any details that will identify you or we will securely destroy the records.

You have the right to check what personal information about you is held by us.

Under the Data Protection Act, you have the right to obtain a copy of any personal information which PRIMA SCELTA SERVICES holds about you and to advise PRIMA SCELTA SERVICES of any perceived inaccuracy. The Act does set out some exceptions to this.

To make a request, please write to us, verifying your identity and specifying what information you require.

What if you have a complaint?

If you consider that any action of PRIMA SCELTA SERVICES breaches this Privacy Policy Statement or the Data Protection Principles or otherwise doesn't respect your privacy, you can make a complaint. This will be acted upon promptly. To make a complaint, please mail us on connect@primascelta.in

How to contact us?

If you want to:

- ❖ make a general enquiry about PRIMA SCELTA SERVICES privacy policy
- ❖ change your personal information
- ❖ access your personal information

phone PRIMA SCELTA SERVICES on +91 9718162900 or write to us at: PRIMA SCELTA SERVICES Pvt Ltd, 44, Vishnu Enclave, Harshav, Govindpuram, Ghaziabad 201013, Uttar Pradesh

Privacy: Web supplement.

This statement outlines some privacy issues specific to the www.primascelta.in website. PRIMA SCELTA SERVICES may collect personal information you enter when using our website.

What is a cookie and how does PRIMA SCELTA SERVICES use cookies?

Cookies are small pieces of text stored on your computer to help us determine the type of browser and settings you are using, where you have been on the website, when you return to the website, where you came from, and to ensure your information is secure. The purpose of this information is to provide you with a more relevant and effective experience on the PRIMA SCELTA SERVICES site, including presenting web pages according to your needs or preferences.

PRIMA SCELTA SERVICES may also use independent external service providers to track the traffic and usage on the web site.

Cookies are frequently used on many websites on the internet and you can choose if and how a cookie will be accepted by changing your preferences and options in your browser. You may not be able to access some parts of www.primascelta.in if you choose to disable the cookie acceptance in your browser, particularly the secure parts of the website. We therefore recommend you enable cookie acceptance to benefit from all the services on the website

Technology improvements.

PRIMA SCELTA SERVICES is constantly striving to improve functionality on this site through technology changes. This may mean a change to the way in which personal information is collected or used. "We" may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes

Links to third party websites.

The PRIMA SCELTA SERVICES website may have links to external third-party websites that may benefit the user. Please note, however, that third party websites are not covered by PRIMA SCELTA SERVICES privacy policy and these sites are not subject to PRIMA SCELTA SERVICES privacy standards and procedures.

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